| Reg. No. | • |
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| Name : | |

IV Semester B.B.A. Degree (CBCSS – OBE – Regular/Supplementary/ Improvement) Examination, April 2024 (2019 to 2022 Admissions) Core Course

4B08BBA: OPERATIONS MANAGEMENT

PART – A

Answer all questions. Each question carries 1 mark.

 $(6 \times 1 = 6)$

Max. Marks: 40

1. What is plant layout?

Time: 3 Hours

- 2. Distinguish between production management and operations management.
- 3. What is an Enterprise Resource Planning (ERP) System?
- 4. Define Work Measurement.
- 5. What is meant by EOQ?
- 6. Write a short note on FSN Analysis.

PART – B

Answer any 6 questions. Each question carries 2 marks.

 $(6 \times 2 = 12)$

- 7. What are the 5 M's in production management?
- 8. Write a short note on different types of plant layout in a production facility.
- 9. What is a production system? Explain different types of production systems.
- 10. What is meant by scheduling? Explain the different types of scheduling.
- 11. What is motion study? List out the benefits of motion study.

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- 12. What is re-order point? How it is computed?
- 13. What is Safety Stock? How it is fixed?
- 14. What is green manufacturing?

PART - C

Answer any 4 questions. Each question carries 3 marks.

 $(4 \times 3 = 12)$

- 15. What is Plant Location? Explain major factors influencing the Plant Location Decision.
- 16. Write a short note on the importance of production planning and control in a manufacturing organization.
- 17. Briefly explain the principles of Material Management.
- 18. What is inventory management? Briefly explain the different methods of inventory management.
- 19. Critically evaluate the JIT inventory management technique.
- 20. Write a short note on any three quality improvement techniques.
- 21. Write a short note on different kinds of material handling equipment.

PART - D

Answer any 2 questions. Each question carries 5 marks.

 $(2 \times 5 = 10)$

- 22. Define Production Management. Briefly explain the functions of Production Management.
- 23. Briefly explain the different elements involved in the production planning and control process.
- 24. What is Maintenance Management? Briefly explain different kinds of maintenance strategies used for maintenance of assets.
- 25. Write an essay on different quality control techniques used in production management.
