K23U 4039

Reg.	No.	*	
Nami			

I Semester B.B.A./B.B.A.(RTM) Degree (C.B.C.S.S. – O.B.E. – Regular/ Supplementary/Improvement) Examination, November 2023 (2019 Admission Onwards)

Core Course
1B01 BBA/BBA(RTM) – PRINCIPLES AND PRACTICE OF MANAGEMENT

Time: 3 Hours

Max. Marks: 40

PART - A

Answer all questions. Each question carries 1 mark.

 $(6 \times 1 = 6)$

- 1. What is meant by management?
- 2. What is planning?
- 3. Define decision making.
- 4. What is non-economic decisions?
- 5. What is meant by delegation?
- 6. Define control.

PART - B

Answer any 6 questions. Each question carries 2 marks.

 $(6 \times 2 = 12)$

- 7. What are the benefits of work life balance?
- 8. Distinguish between policy and procedure.
- 9. Distinguish between administration and management.
- 10. What are the elements of direction?
- 11. What are the principles of delegation?
- 12. Explain the process of control.
- 13. What are the features of coordination?
- 14. What are the characteristics of decision making?



PART - C

Answer any 4 questions. Each question carries 3 marks.

 $(4 \times 3 = 12)$

- 15. What are the steps to improve work life balance?
- 16. What are the essentials of an effective control?
- 17. What are the importance of directing?
- 18. What are the functions of staffing?
- 19. What is decentralization? What are its advantages?
- 20. What are the features of organizing?

PART - D

Answer any 2 questions. Each question carries 5 marks.

 $(2 \times 5 = 10)$

- 21. What are the steps in planning?
- 22. Distinguish between a formal and informal organization.
- 23. What are the techniques of control ? Explain.
- 24. What are the components of work life balance?