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Name:

I Semester B.Com. Degree (C.B.C.S.S. – O.B.E. – Regular/Supplementary/ Improvement) Examination, November 2023

(2019 Admission Onwards)
Core Course

IB01COM: MANAGEMENT CONCEPTS AND PRINCIPLES

Time: 3 Hours Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. What is accountability?
- 2. Define controlling.
- 3. What is discipline?
- 4. Define staffing.
- 5. What is primacy of planning?
- 6. What is stress management?
- 7. What is directing?
- 8. What is management?

 $(6 \times 1 = 6)$

SECTION - B

Answer any six questions in one or two sentences. Each question carries 3 marks.

- 9. Explain the advantages of centralization.
- 10. Explain leadership functions.
 - 11. Explain the steps in controlling process.

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- 12. Explain the components of TQM.
- 13. Explain the principles of organization.
- Explain the sources of power.
- 15. Explain the pre-requisites of control system.
- 16. Which are the factors improving morale?

 $(6 \times 3 = 18)$

SECTION - C

Answer any two questions in not exceeding three pages. Each question carries 8 marks.

- 17. What are the different schools of management thought?
- 18. Define human resource planning and explain its steps.
- 19. Explain the elements of scientific management.

 $(2 \times 8 = 16)$