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K22U 3391

Reg. No. : .....

Name : .....

## I Semester B.Com. Degree (C.B.C.S.S. – O.B.E. – Regular/Supplementary/ Improvement) Examination, November 2022 (2019 Admission Onwards) Core Course 1B01COM : MANAGEMENT CONCEPTS AND PRINCIPLES

Time : 3 Hours

Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. Define scientific management.
- 2. What is systems approach to management?
- 3. What is organizing ?
- 4. Define manpower planning.
- 5. What is theory Y?
- 6. What is meant by controlling ?
- 7. What is ethics ?
- 8. Define MIS.

### SECTION – B

Answer any six questions in not exceeding one page. Each question carries 3 marks.

- 9. Explain the concept of staffing.
- 10. Discuss bureaucracy as an approach of management.
- 11. What are the steps in planning ?
- 12. Explain the process of organizing.

P.T.O.

(6×1=6)

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- 13. Discuss environmental issues in business.
- 14. Explain logistics management.
- 15. Discuss TQM and TPM.
- 16. Explain Fishbone diagram.

(6×3=18)



Answer **any two** questions in **not** exceeding **three** pages. **Each** question carries **8** marks.

- 17. Discuss the factors influencing business ethics.
- 18. Discuss the evolution of management thought.
- 19. Explain the concept of leadership and different styles of leadership. (2×8=16)

