

Reg. No. :

Name :

**V Semester B.B.A./B.B.A.(T.T.M.)/B.B.A.(R.T.M.) Degree
(CBCSS-Reg./Sup./Imp.) Examination, November 2020
(2014 Admn. Onwards)**

Core Course

5B12 BBA/BBA(TTM)/BBA(RTM) : HUMAN RESOURCE MANAGEMENT

Max. Marks : 40

Time : 3 Hours

SECTION – A

Answer the **four** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define HRD.
2. What are the two legs of job analysis ?
3. Define GRIEVANCE.
4. What are the grievance redressal mechanisms ?

(4×½=2)

SECTION – B

Answer the **four** questions. **Each** question carries **1** mark.

5. Define any one source of recruitment.
6. Define staff function of HRM.
7. What is living wage ?
8. Define on the job training.
9. What is job specification ?
10. Define HRM.

(4×1=4)

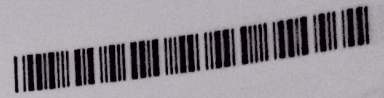
SECTION – C

Answer the **six** questions. **Each** question carries **3** marks.

11. Describe the importance of Human Resource Planning.
12. What are the roles of an HR manager ?
13. What factors influence wage system ?

P.T.O.

K20U 1579



14. Briefly explain the evolution of management thought.
15. "Career needs to be planned, rather than developed." Debate.
16. Explain the scope of HRM.
17. Why is industrial discipline important ?
18. What are the different methods of performance appraisal ?

(6×3=18)

SECTION – D

Answer the **two** questions. **Each** question carries **8** marks.

19. Explain different steps of training need analysis.
20. "Kerala is the Gulf for labourers from other state". Critically analyze.
21. Explain different types of selection.

(2×8=16)

SECTION – B

SECTION – C